

Audex Neckloop Instructions

The Audex Neckloop allows you to couple your Audex Infrared Receiver or SounDirector directly to your hearing aid telecoil. Plug the Neckloop into the headphone outlet of your Audex device and place it over your head, allowing it to hang around your head like a necklace. Turn on your Audex device and set the volume to “2”. Move your hearing aid T-coil switch to its “T” or “MT” position. Leave the hearing aid volume set to its normal listening level. Adjust the Audex volume to a comfortable level. If the Audex device must be turned above “4”, reduce the volume setting to “4” and turn the hearing aid up until a comfortable listening level is obtained. If the sound is distorted, reduce the Audex volume and increase the hearing aid volume until the distortion is gone.

Some in-the-ear hearing aid T-coils are not sensitive enough to provide good reception with the Neckloop. If you cannot adjust the volumes such that the signal is clear and undistorted, you should call or contact the Hearing Loss Help Company (508) 755 1120) or Email them at HearingLossHelp@Hearing-Loss-Help-Co.com.

Some listening environments contain ambient magnetic fields from motors, electronic devices, fluorescent lights, and high-voltage lines. You will notice these sources of interference most frequently in the automobile. If you hear buzzing or humming noises when using the neckloop, the source of the noise is probably one of the above listed items. To determine if this is the problem, turn the AUDX unit off and listen to see if the noise remains. If it does, then you must locate the source and move away from it. or ignore the noise until the source moves away.

In some cases, by decreasing the volume of the hearing aid while increasing the volume of the device’s volume you can override the noise that you’ll hear ok.

Always use two telecoils for best word discrimination

For more about telecoils, go here, www.hearing-Loss-Help-Co.com/telecoils.htm

Happy Hearing!

Regards,

Curtis Dickinson-CEO

Hearing Loss Help Co